***PMP / ISTQB /SCRUM MASTER CERTIFIED***

DIPLOMA

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| **2005 - 2009** | **High Institute of Technologies and Information Technologies ESTI-Tunis** –  MA of Process Management, province : Total Quality Management (TQM),  with honors (Best class average) |

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| **2010 - 2011** | **National Institute of Engineering Tunis ENIT**  Research –System Engineering |

TRAINING

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| **2014-2016** | Project Management Professional -PMI member and certified PMP  ISTQB Certified ( International Software Testing Qualification Board)  SCRUM Master Certified |
| **2012-2014** | Linux –Command Line / Advanced SQL database  SCRUM-AGILE Methodologies  Financial Market and derivative products |
| **2011** | Enterprise Resources Planning ERP Certified - SAGE X3 – Administrator  Conflict Management  Stress Management |

LANGUES

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| **French/English/Arabic** | Fluently |
| **German** | Notions |

TECHNICAL SKILLS

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| **Tools** | Linux and Solaris systems ,HP Quality Center, Mremote ,Filezilla,WinSCP  Microsoft Test Manger, TestLink, QTP, LoadRunner |
| **Bug Tracking** | JIRA, Bugzilla, Mantis ,HP Quality Center |
| **Data base tools** | PL SQL, SQL Developper ,SQL DBX |

EXPERTISE:

* Client Project Management –Professional Service Consulting
* Project Management/ Business Analysis/Trading and connectivity Solution Implementation
* ERP –SAGE X3 Implementation
* Derivative Market –Future/Option/OptionOnFuture/Underlying…
* Financial market –Multiple Exchanges project Implementation like (CME/EUREX/ICE/BDM)
* Linux system

WORK EXPERIENCE:

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| **Fidelity Information Services FIS (EX SunGard)** |
| Client Project Manager- PS Consultant **Client : JP Morgan /KEPLER**  Since January 2013 |

**Keywords :Financial software Implementation / Business Analysis/Derivative Market /Exchange Migration Management/Project Management/**

* Implementing different solution used in financial services especially software solution for Electronic trading and Risk auditing .
* Worked as a release coordinator for UAT and Prod releases for both many exchanges such as CME ,Euronext,BDM, EUREX/ICE…
* Functional analysis before implementing of Front-End and middle end software products using in Electronic trading system.

Eg of Valdi Suite Products : **Valdi trader** for sending Order to exchange and **Selector** for Pre-Trade Risk management and **MDS** for market data source and Exchanges data feed ,**ValdiFIX**

Manipulation different Financial Products in Derivative market (**Futures/Options/SWAP…)**

* Performing Sanity, Regression and UserAcceptingTesting for every new fixed or enhanced build before implementing on Production
* I developed strong relations with Dev-QA team and took a strong role in decision making for requirements review with BA of new features and hotfix bug fixes on client site.
* Performing the Acceptance Testing for the assurance of release of build.
* Co-ordinate development efforts by interacting with the development team.
* Updating the Client with the progress of the project and highlighting showstoppers / other major issues to the development team.
* Assisted the other test teams in cases of urgency
* Create team Dashboard and issue tracking reports using different metrics for best time saving and back tracking.

**Release coordination**

- Prioritization and Planning for Hotfix

- Animation , planning and leading meetings to production

- Create Releases Notes with instructions deployment

- Follow-up to production

**Technologies**  : SCRUM , HP Quality Center, JIRA, MS-SQL, Putty Log, SharePoint, File Zilla

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| **SunGard Consulting Services** |
| **Senior Consultant -Derivative Market -Valdi Products Client : BBVA/SGN**  From July 2011 to January 2013 |

**Keywords : Business Analysis /Manual Functional and Technical testing/Automation testing/MOA/**

* Defining test plans based on functional and technical specifications for main gateways to exchanges (EUREX/CME/SGX/EDX/EURONEXT DERIVATIVE)
* Creation of Business Requirements
* Creation of system and Technical Test (Test Case - Test Steps - Test Condition - Expected Results) for the entire products suite .
* Elaboration of system Test (Integration ) report
* Integration of Test Cases and Requirements in Test Tool Qualiy Center / Jira
* Iterative execution of test scenarios and writing bug forms
* Writing iterative Reports and Final Acceptance Reports
* Performing Sanity, Regression and UAT testing for every new fixed or enhanced build
* Work as technical lead of a scrum team, regularly communicate with team members. This aid to better understanding of the develop functionality and improve the testing quality of the product.
* Create and maintain test cases of requirements in TestRun.
* I developed strong relations with product owners and took a strong role in decision making for requirements of new features and bug fixes.
* As a technical team leader with the most product knowledge, it was my role to train all new members of the teams with all SYSTEM test approaches and business products.
* Performing the Acceptance Testing for the assurance of release of build.
* Co-ordinate development efforts by interacting with the development team.
* Updating the Project Manager with the progress of the project and highlighting showstoppers / other major issues to the development team.
* Assisted the other test/Development teams on executing the automated test scripts for sanity testing
* Provided coaching and support to test analysts
* Day to day task management of project test teams

**Project Management**

- Preparation for the platforms required for testing

- Animation, planning and leading the QA Team meeting

- Create dashboards and KPI’s for the dotted line Manager

- Follow-up to UAT and production

**Technologies**  : Linux , TestLink, JIRA, Oracle DB, Putty Log, SharePoint, File Zilla

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| **OPALIA Pharma Tunisia –Recordatti Group ITALIA** |
| **Project Manager – SAGE X3 Enterprise Resource Planning - Implementation** From January 2010 until July 2011 |

**Keywords : ERP Functional Testing/Project Management/ERP Implementation/**

- Implementation of Enterprise **R**esources **P**lanning Software - Sage ERP X3 Version5

- Validation of computerized systems according to the criteria IQ / OQ / PQ basis on GoodManufacturingPRocess .

- Training of new ERP users including software process and tools

- Preparing the Dashboard and monthly progress to Line manager.

- Internal Auditor for Software Quality

**Migration to SAGE X3 Version 5**

- Validation of functional specifiation with the internal customers

- Installation, performance and operational Validation

- Writing test plans basis on functional and technical specifications

- Preparation of platforms for hosting modules to test

- Sanity Check with the client before running tests

- Iterative execution of test scenarios and test cases design

- Writing reports of iterations

- Generating release document

- Monitoring and coordinating the efforts of testing during the deployment cycle

- Preparation of release dashboard (productivity, Defect Acceptance, ...)

- ERP Training for all users profile .

- Monitoring and preparation of dashboards for senior management

**Technologies :** ERP SAGE X3 V5 –GMP-BPF–QualiproXL –RAP Solution-Crystal report

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| **Hobbies** |
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- Traveling

- High Technologies

- Football